

Neil A. Berg

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Web Developer and Information Systems Specialist

Troubleshooting and solutions driven IT specialist with notable success and initiative in developing systems to help increase productivity, planning and monetary saving techniques within the company.

- Worked directly with \$1B+ companies to ensure successful integration of RichRelevance product lines under tight release cycle schedules acting as sole integration lead.
- Developed numerous dynamic web applications. Multi-cart shopping systems, mailing lists, newsletters, back-end administrations, custom import scripts, remote system links, content management systems and more.
- Developed complex reporting and analysis systems.
- Has been in charge of client/developer relations when leading a project from initial meetings and proposal drafting through final completion and customer training.
- Has fully developed extensive project management systems to track groups of employee hours from start to finish.
- Managed development teams supporting project execution and task delegation.
- Experience as primary IT purchasing agent within a company.
- Outstanding ability to adapt to new and future technology. Has pro-actively advanced skills in current technologies and always motivated to learn new job skill sets.
- High level communication skills in bridging the gap between technical departments and users.

Personal Objective: To dedicate my skills and abilities to my employer focusing on company growth and improvements with an ongoing personal goal to achieve more knowledge in the field of IT and Client Services.

Core Abilities:

- HTML/CSS/JS Design / Development
- Windows Server Management
- IIS 5 & 6 Management
- Unix Mail Administrator / Outlook
- Software Education
- Systems Debugging / QA
- Senior Cold Fusion Programmer
- Oracle / MS SQL Database Design
- Network Administrator
- Data Backup Administrator
- Management & Management Systems
- Computer Tech Support

Experience In:

- VPN configurations
- Adobe Dreamweaver
- Adobe Photoshop
- Panasonic Digital Hybrid Phone System
- Remote Management
- Adobe Flash
- Anti-Spam solutions
- Microsoft Office Suite since 95

Technical Proficiencies:

Platforms:	Windows, Mac OS, Linux Red Hat
Networking:	TCP/IP, IPX/SPX. Ethernet, VPN, SSH, SSL
Languages:	Cold Fusion 3-8+, JavaScript, HTML, jQuery, CSS, XML, JSON, AJAX, Beginning ASP, Beginning PHP, Beginning Unix Shell Scripting

Professional Experience

Rich Relevance - San Francisco, CA (www.richrelevance.com)

Integration Engineer / Client Success Services

2009 (Dec) - Present

(HTML, CSS, Javascript, XML, jQuery, CSS)

- Lead San Francisco Integration Engineer
- Sole developer dedicated to the integration and ongoing work initiatives for Walmart, Bass Pro Shops, Patagonia.com, Wine.com and Burton Snowboards.
- Developed RichPlacement slider technology for E4B product as well as custom JS carousel systems for non library dependent client integration.

Community Transit - Everett, WA (www.commtrans.org)

Web Applications Developer

2009 (March) - 2009 (Dec) (Contract / Term Limited)

(Cold Fusion, HTML, XML, jQuery, Javascript, CSS, Oracle, SQL)

- Developed dynamic Cold Fusion Internet and Intranet systems for company and public facing use
- Identification of route / data errors within existing systems in an effort to improve overall data validity
- Developed departmental programs to save hundred of employee hours in CTR and 50-80 hours of employee hours in PDF / Oracle bus stop poster generation

How It Works – Anacortes, WA (www.howitworks.com)

Lead Web / Cold Fusion Developer

1996-2009 (Mar)

(IT Admin, Webmaster, Programmer, DB/System Admin, Tech Support)

- Established company Internet presence and formulated hosting environment as well as project proposal and contract procedures
- Developed Company Database and E-Commerce Architecture
- Provided training and education to employees and clients alike
- Integral in developing management systems to keep employees on track

- Created company policies and procedures governing email, Internet, access control, firewall setup, and usage
- Developed numerous Cold Fusion application systems to not only reduce build times of projects within the company, but reduce overhead and increase profit margins
- Primary computer technical support in maintaining office computer functionality and repair
- Managed T1 infrastructure and later oversaw migration of hosting from local facility to remote facility providing a high level of up-time and management.
- Developed technical schemes to prevent downtime when relocating our hosting servers to Bellingham from Anacortes. Solely did the entire move and setup at both locations
- Developed pricing structures and established company goals for the web development team.

References available upon request / Current as of - 5/01/2010